



If you are an apartment or condo owner or property manager, this is **important information** for *you*.

## Emterra's 5-point Customer Service Pledge

At Emterra, we commit to providing you with service that is:

- 1. Respectful** – we respect your property by keeping the recycling area tidy and scheduling convenient collection times during low traffic periods
- 2. Reliable** – we deliver clean, attractive bins, keep them functional and fulfill our scheduling commitments
- 3. Responsive** – when you need extra service, we respond within 24 hours
- 4. Professional** – our collectors take pride in delivering the services professionally and are outfitted in Emterra uniforms
- 5. Helpful** – we provide educational materials to assist residents in understanding what and how to recycle

## About Emterra

Founded in western Canada in 1976, Emterra is a 100% family-owned waste management business. Our mission is to do more than haul waste to landfill. We see waste as a resource, so we focus on recovering materials that can be repurposed into new, useful products.



**EMTERRA<sup>®</sup>**  
Environmental

Thinking innovatively  
Transforming waste to resources\*

Call Emterra today

LOCAL 306.775.9999

TOLL FREE: 1.855.909.0959

[www.emterra.ca](http://www.emterra.ca)

# Mandatory Recycling

in your Multi-Family Buildings!

Are **you** ready?



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## City of Regina-Compliant™!

With Emterra, you can be compliant with all of the city's multi-family recycling requirements!

# As an apartment or condo building owner or property manager in the City of Regina, you'll be responsible for offering a recycling program for residents.

## City of Regina By-Law Requirements

All multi-family properties must:

- provide residents with an on-property recycling program that collects the same range of materials as single-family curbside recycling program;
- have a waste management plan that includes recycling service and that the plan be in place and operational by January 1, 2015;
- provide sufficient on-site recycling storage for recyclables separate from garbage storage facilities; and
- arrange for regular collection of recyclable materials to a material recovery facility.



## The Emterra Advantage

Emterra's complete single stream recycling system will ensure your building is **City of Regina- Compliant™**, making it easy for you to put in a cost-effective recycling system that is easy for your tenants to use!

### Emterra will:

- ✓ Help you develop and implement a property-specific waste management plan by the deadline that meets by-law requirements
- ✓ Design and equip a bins storage area and a service schedule that reflects the capacity of the storage area to ensure it remains accessible and tidy
- ✓ Process your recyclables at our brand new, state-of-the-art material recovery facility located in Regina
- ✓ Simplify recycling. Enjoy the convenience of Single Stream Recycling meaning everything goes into one bin – **no sorting required!** Easier for residents. Increases recycling and reduces garbage disposal costs.



## Need other Emterra services?

Ask us what else we can do for you, including:

- Certified document and records destruction
- Cardboard or other recycling
- Garbage removal and disposal
- Dumpster or roll-off container rental
- Yard waste removal from landscaping
- Construction and demolition waste disposal
- Moving, renovations or clean-up waste disposal

## Call us today to get started on your waste management plan:

T: 306.775.9999

TF: 1.855.909.0959

